

Digital Village- Selects a single source for its retail management software



Name of the client- Digital Village
Line of Retail – Entertainment
Caselet brief

Organization summary – Digital Village, the UK's premier hi-tech music retail chain, The company has 120 employees. Head Office and Warehouse is based in Essex and Educational Sales, trading as Music Village, are run from this site with 50-60 employees.

The stores trade as Digital Village and specialize in selling and installing pro audio to studios, professional musicians and end-users.

Challenges –

- The existing systems simply couldn't keep pace with the company's rapid growth. wasn't expandable, was slow on processing and was very inflexible as the company grew.
- To find a reseller with the experience to implement the software.

Solution

Microsoft Navision 3.6, with modules covering general ledger, sales and receivables, inventory, business alert server and purchasing payables for 75 concurrent users.

Feature Highlights & Benefits

- Fully Integrated Pharmacy solution
- Total Prescription flow
- Inventory management
- Live sales statistics back office
- Back office based on Microsoft Axapta
- Front office based on LS Retail

"We have seen great savings in time to process and extract information. Reports are more accurate and at our fingertips so we can see how all areas of the business are doing. Transfer of stock is so much easier and all items are traceable. We can see the cost of each item and pricing changes can be made much more easily."

Paul Dennis, Joint Deputy Managing Director, Digital Village
