



Name of the client- PharmAx
Line of Retail – Pharma & Hospitality
Caselet brief

Organization summary – The National Pharmacy Service of Faroe islands (NPS) consists of 4 pharmacies and 1 hospital outlet, around 100 employees and a turnover of approx 18 million. Import & Sale of medicine and related group to the general public and to institutions within the health sector is the main objective of the company.

Challenges - To establish a modern, state-of-the-art, standard ERP solution that would be highly adaptable for the Pharmacy sector and helps streamlines the operations and expand the business geographically as well as with regard to new products & service concepts

In NPS's old UNIX based system from the 1980's

- Inefficient in generating information for management so that trends can be figured out
- Financial data was not integrated with order and prescription management system hence causing mismatch between the tailor made & financial system.
- POS was programmed as a part of the system, making front office system vulnerable to interruptions and down time.

Solution

Standard ERP solution based on Microsoft Axapta which includes following special functions Purchasing, Inventory, Sales, Prescription Module, Sales, Status Codes, Accounts, Authorizations, Automatic Mark ups, Calculations, Special VAT calculations, Dosage descriptions, Labels, Retail, Replication from/to POS system, Financial statement, Delivery.

Feature Highlights & Benefits

- Fully Integrated Pharmacy solution
- Total Prescription flow
- Inventory management
- Live sales statistics back office
- Back office based on Microsoft Axapta
- Front office based on LS Retail

"With the implementation of PharmAx, we have been able to streamline the business processes of the company. Also the financial management has been refined. Furthermore we now have a modern and open IT platform that supports the further development of our business. As an example, I can mention that integration to a Doe-Dispensing robot. The robot is fed with all the necessary information from the PharmAx system, and packs individual doses for the patients according to the prescription in PharmAx."

Here Morkore, CEO, Landsapotekarin
